

# Lakewood Health System

## Financial Assistance Policy – Plain Language Summary

Effective with Date of Service: 1/1/2016

Consistent with its mission to provide high quality health and wellness services for the community, Lakewood Health System is committed to providing financial assistance to uninsured and underinsured individuals who are in need of emergency or medically necessary treatment.

### **Eligible Services:**

Services eligible for financial assistance include: emergency urgent care, services deemed medically necessary by Lakewood Health System, and in general, care that is non-elective and needed in order to prevent death or adverse effects to the patient's health.

Patients who are uninsured or underinsured and have a household income between 160% and 240% of Federal Poverty Guidelines may receive discounted care. Patients at 160% of Federal Poverty Guidelines or below may qualify for a 100% discount. See attached discount schedule.

Uninsured patients who do not meet these income requirements will receive a discount on gross charges for medically necessary and emergency care that they receive to allow charges to not exceed the amounts generally billed.

### **Applying for Financial Assistance**

To apply for financial assistance, patients must submit a complete application (including supporting documents) on the hospital website or to 49725 County 83, Staples, MN 56479, either in person or by mail.

Applications can be accessed:

- At the facility, at all registration desks, financial counselors.
- By mail, if individuals make a request by phone (call 218-894-8337 or 218-894-8394) or by mail (send request to 49725 County 83 Staples, MN 56479 Attn: PFS)
- Online at [www.lakewoodhealthsystem.com](http://www.lakewoodhealthsystem.com)

**Patients concerned about their ability to pay for services or who would like to learn more about financial assistance should contact the Patient Financial Services Department at 218-894-8337 or 218-894-8394.**