

Care Center Visit Types

There are several different visit types available to care center residents and their families and loved ones. While these are all subject to change depending on a variety of variables, below are descriptions of the three visit types currently available.

1. Outdoor visits

- These visits are available for anyone wanting to visit with a resident. They are scheduled in advance by calling our Activities department at 218-894-8340. During the visit, the resident and their visitor(s) are seated six feet apart on our outdoor patio (or gazebo in inclement weather), wearing masks for the duration of the visit.
- All visitors must be screened prior to the visit. The number of visitors is determined on a case-by-case basis. Visits are limited to 30 minutes to allow adequate time for cleaning between visits.
- Residents in quarantine are not eligible for this type of visit.

2. Essential caregiver (EC) visits

- For these visits, the resident has designated someone who is providing them essential care. This care can range from emotional support, to bathing or hair care. The caregiver needs to call the health unit coordinator (HUC) at 218-894-8345 to schedule a visit, after they've talked with social services to start the process.
- There are a limited number of EC visitors allowed per day.
- All visitors must be screened prior to the visit, and they will wear a mask and eye protection for the duration of the visit. There should be no eating, drinking or kissing. Education from a care center nurse will happen on the first visit, and social distancing from other residents and staff should be respected.
- Visits will take place in a private area designated by staff. (If resident has a roommate, the visit cannot take place in their room.) Residents are encouraged to wear a mask during these visits, but their caregiver may assist them with eating.
- Residents in quarantine are not eligible for this type of visit.

3. Compassionate care visits

- These visits are available for the families of a resident with extenuating circumstances, such as end-of-life. Visits are scheduled on a very limited basis and set up by calling the charge nurse at 218-894-8345. Only immediate family members or designees (up to two per visit) are allowed for a visit up to four hours.
- Visitors must be screened prior to the visit, and they will wear appropriate personal protective equipment for the area of the care center they visit.
- There are no limitations to the number of compassionate visits allowed for residents who meet the criteria, but the visits are intended for a limited number of reasons that cannot be met during outdoor or EC visits.
- Residents in quarantine are eligible for this type of visit, but if there are others on the unit with active COVID-19, the visit may be impacted, or considerations made to limit exposure.